



-1-

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	:	Before the Examiner:
John B. Pickering	:	Martin Lerner
Serial No.: 09/670,046	:	Group Art Unit: 2654
Filed: September 25, 2000	:	
Title: INTERACTIVE VOICE RESPONSE SYSTEM	:	IBM Corporation Intellectual Property Law Dept. 3039 Cornwallis Road Research Triangle Park, NC 27709

AMENDMENT TRANSMITTAL

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
AUG 06 2004  
Technology Center 2600

Sir:

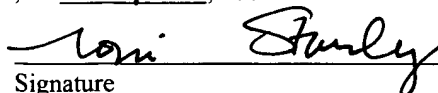
Transmitted herewith is an Amendment Under 37 C.F.R. § 1.111, Replacement Drawing (Fig. 5) and Acknowledgment Postcard for the above-identified Application.

- ☒ No additional fee is required.
- ☐ The fee has been calculated as shown below:

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CERTIFICATION UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 7-29, 2004.

  
Signature

Toni Stanley  
(Printed name of person certifying)

CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
Total Claims:	36	-	39	0	x \$18 =	\$ 0
Independent Claims:	18	-	3	15	x \$86 =	\$ 1290.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT =						\$ 1290.00

☐ Please charge Deposit Account No. 50-0563 (RPS9-2000-0400) in the amount of \$ 1290.00. **A duplicate copy of this transmittal letter is enclosed.**

☒ The Assistant Commissioner is hereby authorized to charge payment of the following fees associated with this communication, or credit any overpayment, to Deposit Account No. 50-0563 (RPS9-2000-0040). **A duplicate copy of this transmittal letter is enclosed.**

☒ Any additional filing fees required under 37 C.F.R. § 1.116.

☒ Any patent application processing fees under 37 C.F.R. § 1.177.

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Respectfully submitted,

**Technology Center 2600**

WINSTEAD SECHREST & MINICK P.C.

Attorney for Applicants

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7036-Pl46US 7/28/2004

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In re Application of:	:	Before the Examiner:
John B. Pickering	:	Martin Lerner
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Filed: September 25, 2000	:	IBM Corporation
Title: INTERACTIVE VOICE	:	Intellectual Property Law Dept.
RESPONSE SYSTEM	:	P.O. Box 12195
	:	3039 Cornwallis Road
	:	Research Triangle Park, NC 27709

**AMENDMENT UNDER 37 C.F.R. § 1.111**

Mail Stop Amendment  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

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 Technology Center 2600

Dear Sir:

In response to the Office Action have a mailing date of April 29, 2004 (Paper No. 4), with a three-month shortened statutory period for response set to expire on July 29, 2004, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 5 of this paper.

**Amendments to the Drawings** begin on page 15 of this paper.

**Remarks** begin on page 16 of this paper.

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**CERTIFICATION UNDER 37 C.F.R. § 1.8**

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Signature

Toni Stanley

(Printed name of person certifying)